

Getting In Touch

We have many ways you can contact us. You can visit our Internet website, call, FAX or write us.

Visit Our Website

At our website, **Social Security Online**, www.ssa.gov you can:

- Apply for retirement benefit.
- Request a Social Security statement.
- Request a replacement Medicare card.
- Request a Social Security benefit statement (Form 1099).
- Request a benefit verification letter.
- Use our benefit planner.
- Subscribe to *eNews*, our email newsletter.
- Find Social Security forms.
- Find the Social Security office nearest you.
- Find Social Security publications.

Call Us

Call toll-free, **1-800-772-1213**, from 7 a.m. to 7p.m. on business days. A representative will:

- Answer your questions.
- Provide information about our programs.
- Take a claim for retirement or survivors benefits.
- Mail you publications.
- Make an appointment for you at the local office for an in-person visit.

If you have a touch-tone phone, recorded information and services are available 24 hours a day, including weekends and holidays.

If you are deaf or hard of hearing, call our toll-free TTY number, **1-800-325-0778**, between 7 a.m. and 7 p.m. on business days.

If you're blind or print-impaired, call our Braille Services at **410-965-6414** on business days from 7 a.m. to 3:30 p.m. (Eastern time). Information is available in Braille or large print and on computer disk or cassette tape.

Try Our FAX Catalog

With a touch-tone phone and access to a FAX machine, you can use our *FAX Catalog*. Call toll-free, **1-888-475-7000** to get an index or request copies of publications in several languages.

A voice menu leads you through the steps. When you call, you must know the FAX number where you will receive the information.

Write To Us

Would you rather write to us? The address of our local office is listed in the phone book under "U.S. Government" in the blue pages. Or, you can write to us at Social Security, Office of Public Inquiries, Windsor Park Building, 6401 Security Boulevard, Baltimore, MD 21235.

How Employers May Contact Us

Employers may use www.ssa.gov/employer, our Internet website, Employer Reporting Instructions and Information. Information includes:

- Forms and publications.
- How to verify Social Security numbers.
- "What's new" in wage reporting.
- How to contact your Employer Service Liaison Officer for your state.

For more employer information, call the Social Security Employer Hotline, 1-800-772-6270.

Call To Report Suspected Fraud

If you think someone is using your Social Security number, call the Social Security Fraud Hotline on 1-800-269-0271 to report the misuse. For more information about Social Security number misuse, call 1-800-772-1213 and ask for our leaflet, *When Someone Misuses Your Number* (Publication No. 05-10064).

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